

Hard, September 2023

Dear Valued Customer,

Deurowood GmbH acquired select assets of Chemisol Italia S.r.l., including the HIPE®ADD product line on September 20, 2023. As one of the leading suppliers of chemical specialties and additives for the global paper impregnation industry, we are adding the high performing HIPE®ADD product line to Deurowood's product portfolio.

With integrating the product line, the HIPE®ADD products you have come to appreciate, will remain unchanged with respect to their formula, production procedure and product specification, and will continue to be readily available to you with the same product name. We are writing to inform you of new ordering, contact and payment details, that we kindly ask you to record and adopt for the future, should such information not yet be available to you as a current customer of Deurowood.

The following is a summary of changes that are effective immediately for orders you intend to place for the HIPE®ADD product range:

- Please send all orders to email: order@deurowood.com.
- For immediate questions related to current or future orders, please contact Deurowood's Customer Service Team at phone number: **+43.5574.82211**
- For payment processing, please review and adopt the **banking information** provided in the attached information sheet as soon as possible.

To understand and confirm your needs related to order fulfillment or any other requirements related to HIPE®ADD products, Deurowood's Technical Sales Team Member assigned to your region will contact you in the upcoming days.

If you are a customer with an outstanding purchase order with Chemisol, that has not yet been delivered, please note that the purchase order has been assigned to Deurowood by operation of law pursuant to and for the purposes of Article 2558 of the Italian Civil Code. For ease of reference for such cases Deurowood provides an order confirmation together with this letter.

We hope that the Deurowood information sheet provided together with this letter will fully satisfy your requirements for new vendor information, as and if needed. Should you immediately require additional information, please do not hesitate to contact our Customer Service Team or Deurowood's Technical Sales Team Member who has provided to you this letter via email.

We at Deurowood look forward to servicing you in the weeks and months ahead and are committed to do whatever we can to justify your trust you are hopefully willing to put into this business relationship, now also including the HIPE®ADD product line.



Guenther Tappeiner
Managing Director



Ines Schwigon
Executive Director, Finance & Purchasing